

ISD has developed a series of workshops to multiply capability and increase the value of consulting services. When your group requires knowledge about defining, implementing and measuring processes, ISD's workshops are offered as an integral part of our consulting system. Delivered to intensify and deepen the benefits of consulting days, our workshops save clients an estimated 30% to 50% of the overall costs and schedule associated with the typical consult-train-work approach.

After we determine your organization's objectives, the ISD Process Improvement Road Map is used to recommend workshops tailored to meet your needs. Our workshops leverage our accumulated knowledge and skills, applying them to develop your organization's processes, tools, and infrastructure in real-time.

CHARTERING THE PROCESS GROUP

In this workshop, ISD teaches you to effectively charter and operate a PG (EPG or SEPG). We define the roles and responsibilities of a Process Group as well as the policies, procedures, training and other resources necessary to implement an effective process improvement program. We can also provide focused guidance if your PG has encountered obstacles and needs revitalization.

We will discuss the Organization Standard Process and the Organization Process Database in relation to the daily development activities and outline the implications of selecting a given implementation strategy. We'll prepare you for success by helping you identify risks and obstacles while showing you how to mitigate them. You'll walk away armed with the draft planning documents necessary to begin or step up your process improvement effort including the PG Charter, the Strategic PI Plan and the Communications Plan.

HIGH MATURITY WORKSHOP

This workshop is an enabling, skill-building session focused on providing knowledge through application and exercises.

The High Maturity Workshop will increase your knowledge of high-maturity processes, enabling you to help your organization successfully achieve levels 4-5 requirements.

ISD describes the components needed to build a process improvement program that achieves high maturity. Content in this session is focused on implementation issues and class exercises empower your team to uncover potential barriers, issues, or gaps that often inhibit successful implementation.

ISD WORKSHOPS

Discover how ISD's series of focused, action-oriented workshops can help you home in on problem areas and achieve improvements efficiently.

We achieve accelerated development and deployment by dispatching our subject-matter experts and applying industry-standard methods to focus your team's dedicated time. When the workshop is complete, you're equipped with real working artifacts (measures, plans, process descriptions, etc.) and your team is prepared to move forward on its own.

PROCESS ANALYSIS AND PROCESS DEFINITION

These intensive, hands-on sessions result in the creation of valuable process artifacts as well as

a detailed road map for analyzing your process needs and documenting process descriptions in the future. Our consultant works with your team to define current processes using Context Diagrams, Data Flow Diagrams, and Role Activity Diagrams, then analyze them for required inputs and outputs, missing elements, and inefficient work flow. Finally, the process is documented using proven ETVX process descriptions.

We go further to develop strategies for obtaining buy-in from your constituents, managing and implementing process changes in your dynamic organization, and deploying processes using piloting and feedback systems that are compliant with CMMI[®] mechanisms.

DEFINING SPECIFIC PROCESS AREA (PA) PROCESSES WORKSHOP

ISD's experts assist you in drafting policies, processes and work aids designed to implement the requirements of specific process areas of the CMMI[®].

This workshop is intended to bring current and future process owners and other key stakeholders up to speed on specific process areas of the CMMI[®]. ISD instructors will help you develop skills for defining processes and allow you to produce concrete and consistent work products immediately, and to augment them later without direct ISD assistance.

To facilitate the process, ISD brings sample processes, supporting artifacts and templates to the workshop. These assets, along with your organization's existing processes and artifacts relevant to the subject process area, are used to rapidly populate defined templates to generate new processes or revise existing ones.

ISD conducts this intensive multi-day process definition workshop to define CMMI[®] compliant processes that are consistent with client business objectives and organizational culture.

The workshop format presents a practical approach that helps an organization create common policies and procedures while allowing flexibility in their implementation. Participants must have the appropriate experience in software development or software management.

FOR MORE INFORMATION CONTACT US AT:

ISD Headquarters
889 Shore Road
Pocasset, MA 02559-3440
Phone: 866-977-6237
Fax: 508-564-5114
E-mail: info@isd-inc.com
Website: isd-inc.com